# On line Program Evaluation resources for the PHD

## I. Health Canada www.hc-sc.gc.ca

#### **Accountability**

(2002) Results-Based Management and Accountability Framework

#### **Contribution Agreements**

A Guide for First Nations on Evaluating Health Programs

# Home > First Nations, Inuit & Aboriginal Health > Funding > Contribution Agreements > Resource Centre

**URL:**www.hc-sc.gc.ca/fniah-spnia/finance/agree-accord/res-centre/eval-plan-eng.php

# **Contribution Agreements Resource Centre >**

#### Planning, Evaluation and Reporting

Health Canada offers these links in support of planning, evaluation and reporting of health programs within a contribution agreement.

#### **General Resources**

- Community Action Resources for Inuit, Métis and First Nations: Assessing Needs is a guidance document that you use to uncover and understand the needs of members of a group, population or community. The document is part of the Community Action Resource toolkit and covers:
  - What assessing needs means;
  - Why you should do a needs assessment;
  - When you should do a needs assessment; and
  - Completing the assessment and compiling the results.
- Community Action Resources for Inuit, Métis and First Nations: Evaluating is a guidance document that you use for program evaluation. The document is part of the Community Action Resource toolkit and covers:
  - What evaluation is and the different types;
  - Why you should evaluate and why you don't;
  - How you should evaluate; and

- The human aspects of evaluation.
- Community Action Resources for Inuit, Métis and First Nations: Finding Resources is a guidance document that takes you through the various approaches to find resources for your program. The document is part of the Community Action Resource toolkit and covers:
  - The different types of resources and what type you need for your program;
  - Why you should find resources
  - How to find volunteers; and
  - How to find other resources
- Community Action Resources for Inuit, Métis and First Nations: Making it Happen is a guidance document that you can use to move activities forward in a program, once planning and a work plan is done. The document is part of the Community Action Resource toolkit and covers:
  - Teamwork
  - Basic budgeting
  - Basic accounting
  - Project promotion.
- Community Action Resources for Inuit, Métis and First Nations: Planning is a guidance document that you can use when planning a community development project. The document is part of the Community Action Resource toolkit and covers:
  - Understand the importance of planning and the consequences of not planning;
  - Put together a plan for a community program; and
  - Design and use planning tools.
- Community Action Resources for Inuit, Métis and First Nations: Toolbox is a toolbox of techniques that can be used at any point in the community development process. The toolbox gives you advice and tips on:
  - The interpersonal aspects of a community development project;
  - Facilitating tools and techniques; and
  - Carrying out a successful community development project.
- Community Health Needs Assessment Guidelines (PDF version) published by the Government of Manitoba provides you with information about assessing community health needs and outlines a process for community health assessment. The guidelines teach you to:
  - Identify the strengths and needs of the community;
  - Enable the community-wide establishment of health priorities; and
  - Facilitate collaborative action planning directed at improving community health status and quality of life.

- Evaluation for Community Service Organizations Manual in the Library and Publication sections of the Volunteer Victoria website can help you and your community organizations understand and carry out evaluations, which are relevant to their needs by outlining types of evaluation and steps in the evaluation process.
- <u>Evaluation Service Site</u> is a Treasury Board resource site with links to databases, policies, guides, and a calendar of events relating to evaluation. There are toolkits, white papers, career and learning guidance.
- Guide to Health Management Structures for First Nations and Inuit Communities is a document that helps you understand the Canadian health care system and how to create efficient health management structures specific to your needs. The document covers:
  - Types of health management structures;
  - Roles within health management structures;
  - Establishing a First Nations Health Board or Authority;
  - Managing the health program; and
  - Community health care service delivery.
- <u>Guide for First Nations on Evaluating Health Programs</u> gives you basic information on health program evaluations and help you understand what an evaluation is and how it works.
- Home and Community Care Resource Planning Kit from Health Canada guides you with the planning, designing and delivery of home and community care services that respond to the unique needs of First Nations and Inuit communities in a relevant and meaningful way.
- Indian Health Services Best Practice Model Community Advocacy: Winning Support for Your Diabetes Program (PDF version) provides useful information on gaining acceptance and support for community-based diabetes initiatives.
- Planned Approach to Community Health (PATCH) (PDF Version) is a model for planning, conducting and evaluating community health promotion and disease prevention programs. As a program coordinator, you can use the model to adapt the process to your own community. The model includes sample overheads and handout material.
- "Promoting Your Organization's Activities" fact sheet, from the Ministry of Agriculture, Food and Rural Affairs takes you through the process of developing and managing a promotional activity. It includes a checklist covering all activities and requirements preand post-event.
- Realizing Every Community Asset (RECA) Foundation, Community Asset Mapping Test is a series of exercises you can use to create an inventory of the people, organizations and

- groups in your community. You can analyze the inventory for activities, services and support for your community organization.
- <u>Risk-Based Audit Framework (RBAF) Guide</u> can help you develop a framework that meets the risk-related requirements for the Policy on Transfer Payments. You learn the step-by-step directions on how to prepare an RBAF document that demonstrates that you have met the requirements in the Policy on Transfer Payments.
- Strategic Planning (in non-profit or for-profit organizations) is a guide that provides you with details about the strategic planning process, specifically:
  - Conducting strategic planning;
  - Strategic analysis;
  - Setting strategic direction;
  - Communicating the strategic plan; and
  - Monitoring and evaluating the strategic plan.
- "Strategic Planning Is It For You?" fact sheet from the Ministry of Agriculture, Food and Rural Affairs shows you how to create a strategic plan for your community health organization.
- "Taking Your Organization's Pulse" fact sheet from the Ministry of Agriculture, Food and Rural Affairs shows you how to uncover any problems or weaknesses in any of the eight processes managed by volunteers within an organization:
  - Organization purpose;
  - Planning;
  - Implementing;
  - Evaluation;
  - Managing relationships;
  - Motivation;
  - Providing resources; and
  - Developing competencies.
- The Health Needs Assessment: A Guide for First Nations and Inuit Health Authorities

# II. The Public Health Agency of Canada (PHAC)

# Focus on planning, programming, and evaluation for the PHAC funded programs

# www.phac-aspc.gc.ca

# **Home > About the Agency > Evaluation Services**

## **Evaluation Services**

Evaluation Services (ES), within the Public Health Agency of Canada, oversees objective, credible and useful evaluation of the Agency's programs.

# Information

#### **Evaluation Reports**

Government of Canada Policy on Evaluation

## **Evaluation Resources**

The following resources and tools are available to support Agency grant and contribution recipients to conduct their project evaluations.

#### **Data Collection Tools**

- The Project Data Collection and Analysis System (PDCAS) is an on-line data management tool that facilitates data collection on regional and national projects from funded population health project recipients.
- The Project Evaluation and Reporting Tool (PERT) collects information from funded population health project recipients on areas that are common across participating grant and contribution funding programs, as well as on areas that are unique to individual programs.
- The Community Capacity Building Tool (CCBT) is completed by funding recipients for planning, building and reflecting on community capacity in community based health projects.

#### Resources

The Program Evaluation Tool Kit is a practical, step-by-step guide to evaluating programs. It is presented in a series of short modules with simple explanations and specific tools for planning, conducting and using evaluation.

The Guide to Project Evaluation, A Participatory Approach provides an easy-to-use, comprehensive framework for project evaluation. This framework can be used to strengthen evaluation skills; assisting in the development and implementation of effective project evaluations. The Framework and Tools for Evaluating Health Surveillance Systems is designed to help health surveillance systems managers identify and document issues relating to the rationale, implementation and effectiveness of their health surveillance systems.

#### **Evaluation Links**

### Treasury Board

Policy on Evaluation (2009)

Directives on Evaluation (2009)

# **ADVANCED LEVEL**

# III. Canadian Evaluation Society (CES) - Société canadienne d'évaluation (SCÉ)

# http://www.evaluationcanada.ca

## **Home > Resources**

## **RESOURCES**

Ethics
Evaluation standards
Canadian bibliography
Grey literature data base
International cooperation
Report bank
<u>Links</u>
Internet newsgroups
Sourcebooks

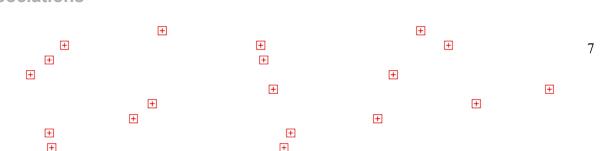
Canadian bibliography - displays a bibliography of books published by Canadian authors and dealing with evaluation theory and practice, evaluation research, social, economic, administration and management research applicable to evaluation.

**Gray literature data base (**access to unpublished documents)

Report bank (lists a series of evaluation reports banks available in Canada)

#### **INTERESTING LINKS**

#### **Associations**



#### **Economic Evaluation**

Cost-benefit analysis (Rideau Strategy Consultants Ltd) 

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#### Education

AssessNet □ | CMEC Education Data and Research □ | Commission d'évaluation de l'enseignement collégial du Québec □ | Michigan Association for Evaluation □ | Online Evaluation Library □ | US Department of Education □

## **Electronic Resources**

#### Glossaries

CES News on lexicons 
☐ | Lexicon for Results-Based Management and Accountability 
☐ | OECD Glossary of Key Terms in Evaluation and Results Based Management 
☐ | Statistics.com 
☐ | The Evaluation Center (Western Michigan University)

#### **Government of Canada**

#### **Governments other than Canada**

Commissariat général du plan (France) 

☐ | General Accounting Office (USA) 
☐

#### Health

<u>Canadian Council on Social Development</u> ☐ | <u>Centers for Disease Control and Prevention</u> ☐ | <u>HIV InSite</u> ☐ | <u>Hodges' Health Career - Care Domains Model</u> ☐ <u>U.S. Department of Health and Human</u>

International development

International Development Research Center 

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International organizations

International Labour Organisation 
☐ | Organisation de coopération et de développement
économiques (OCDE) ☐ | UN Economic Commission for Europe (UNECE) ☐ | UNESCO ☐ | UNICEF
(United Nations Children's Fund) ☐ | United Nations Capital Development Fund ☐ | United Nations
Development Programme ☐ | United Nations ☐ | World Bank ☐

Link pages

<u>Digital Resources for Evaluators ⊕ | Evaluation Portal ⊕ | Government performance information consultants ⊕ | MandE NEWS (Monitoring and Evaluation NEWS) ⊕ | The Centre for Public Sector Studies ⊕ | University of Maryland Civil Society Initiative ⊕</u>

**List lists** 

<u>CataList</u>, the official catalog of <u>LISTSERV lists</u> ⊕ | <u>Global Communities</u> ⊕ | <u>Inter-Links</u> ⊕ | <u>Liszt</u> ⊕ | <u>Tile.Net</u> ⊕

Marketing

Methods and guides

Basic Guide to Program Evaluation 
| Bill Trochim's Center for Social Research | Centre canadien de leadership en évaluation (Le CLÉ) | Check lists | Free Resources for Program Evaluation and Social Research Methods | Health Technology Assessment, Canadian Agency for Drugs and Technologies in Health | Interactive Knowledge for Nonprofits Worldwide | International Fund for Agricultural Development Guide for Project M&E | Monitoring and Evaluation to Assess and Use Results (online courses) | Performance Management Network | Program Evaluation Tool Kit | Recent books on action research and related topics | Reproductive Health Response in Conflict Consortium M&E ToolKit | The Evaluation Center (Western Michigan University) | The Program Manager's Guide to Evaluation |

Monitoring & Evaluation

eldis on M&E 

| MandE NEWS (Monitoring and Evaluation NEWS) 
| Strategic Information/Monitoring and Evaluation (SI/M&E) Field Officer Web site 
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Not-for-profit

### Elena Kuzmina, Evaluation / Research PO, PHD, SERC team

Nonprofit Good Practice Guide 

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## **Standards**

# **Strategic Planning**

On-line Strategic Planner | Performance and Planning Exchange | Reflect & Learn, the interactive Organizational Assessment website | Strategic Management Club On-line | Strategic Planning in nonprofit and for-profit organisations |

# IV. The Treasury Board of Canada Secretariat (TBS)- Centre for Excellence for Evaluation (CEE)

Focus on: Result Based Management (RBM)
Tools: guides, manuals, rout maps, program logic

models etc.

Link to many useful online references

http://www.tbs-sct.gc.ca

Home > Resource Centre > Our Organization

# **TBS Organization**

#### Expenditure Management >

Centre of Excellence for Evaluation >

### **Centre of Excellence for Evaluation (CEE)**

#### What's New

A Guide to Developing Performance Measurement Strategies

#### **Quick Link**

Audit and Evaluation Database

#### Highlights

Policy on Evaluation
Directive on the Evaluation Function
Standard on Evaluation
Fact Sheet
Results-Based Management Lexicon
Frequently Asked Questions

# V. Centers for Disease Control: CDC Evaluation Working Group

http://www.cdc.gov

Focus on public health programs evaluation

Division for Heart Disease and Stroke Prevention> Publications and Products>

# **State Program Evaluation Guides**

#### Guides

# Elena Kuzmina, Evaluation / Research PO, PHD, SERC team

- <u>Guides Home</u><u>Writing SMART Objectives</u>
- <u>Developing and Using a Logic Model</u>
- <u>Developing an Evaluation Plan</u>

•	<b>Fundamentals</b>	of Eva	luating	<u>Partnerships</u>

1. École nationale d'administration publique (ENAP) - Centre de recherche et d'expertise en évaluation, CREXE, Montréal, Québec city

www.crexe.enap.ca

2. Universalia Montréal, Ottawa, Toronto

www.universalia.com

- 3. Sogmap.inc Société conseil en gestion de programmes publiques Longueuil QC 
  www.sogemap.com
- 4. Division de Jolicoeur and Associés QC

www.etudesondage.com

# World Bank: Independent Evaluation Group

# http://www.worldbank.org

Content: vast documentation center, reports, tools

# WWW Virtual Library: The World Wide Evaluation Gateway

# www.policy-evaluation.org

<u>Databases</u> <u>Data, Resource Guides</u>, <u>Educational Material</u>, <u>Articles/Papers/Report</u>, <u>Government publications</u>

#### 22 Most Popular Links:

**Databases: Resource Guides** 

Free Resources for Program Evaluation and Social Research Methods pop Rate It

### **Educational Materials : Articles Papers Reports**

Alternative Methods for Collecting Evaluation Data pop Rate It

Basic Guide to Program Evaluation pop Rate It

Evaluation Cookbook pop Rate It

Evaluation Took Kit pop Rate It

Evaluation Handbook (W.K. Kellogg Foundation ) pop Rate It

Online Evaluation Workbook pop Rate It

Program Evaluation Tool Kit pop Rate It

Guiding Principles for Evaluators pop Rate It

Introduction to Program Evaluation pop Rate It

Outcomes Evaluation pop Rate It

Evaluation Handbook by Judith Wilde & Suzanne Sockey pop Rate It

**Educational Materials: Government Publications** 

Designing Evaluations, GAO pop Rate It

Monitoring and Evaluation for Results: a Handbook pop Rate It

#### **Evaluation Societies**

**American Evaluation Association** 

**European Evaluation Society** 

**UK Evaluation Society** 

#### **Evaluation in the EU**

**EuropeAid-Evaluation Unit** 

#### Journals and Newsletters

Evaluation Review, A Journal of Applied Social Research

Evaluation -The International Journal of Theory, Research and Practice -

The Canadian Journal of Program Evaluation

The American Journal of Evaluation

# International Development Evaluation Association IDEAS

www.ideas-int.org

# **International Organization for Cooperation in Evaluation (IOCE)**

# The United Nations International Children's Emergency Fund UNICEF

www.unisef.com

Content: Reports, guides, references, links

**European Evaluation Society** 

http://europienevaluation.org

Resources for Methods in Evaluation and Social research

http://gsociology.icaap.org/methods

References in French

Organisation internationale de la francophonie OIF - Portail de l'évaluation dans l'espace francophone

www.evaluation.francophonie.org

Documentation centre: rapports, guides, links to other resources

Association Québécoise d'Établissements de Santé et de services sociaux, AQESS

www.aqesss.qc.ca

**Content:** 

Gestion/ gestion de la qualité/ indicateurs de performance/ textes des conférences/ publications

# Direction de sante publique DSP de Montréal-centre

www.santepub-mtl.qc.ca

**Documentation centre** 

# ASSSM l'Agence de la santé et des services sociaux de la Montérégie

**Documentation centre: Evaluation reports** 

# Specialized references in Quality Assurance-Improvement in health care

## The Institute for Healthcare Improvement IHCI

http://www.ihi.org

An independent not-for profit-organization based in Cambridge, Massachusetts, IHI focuses on motivating and building the will for change; identifying and testing new models of care in partnership with both patients and health care professionals; and ensuring the broadest possible adoption of best practices and effective innovations.

#### **Content:**

IHI offers a wide range of resources and teaching tools to help health care professionals lead and manage effective improvement efforts at their organizations.

# Agency for Health Care Research and Quality

#### www.ahcpr.gov/eval/resources

The Agency for Healthcare Research and Quality's (AHRQ) mission is to improve the quality, safety, efficiency, and effectiveness of health care in the US. . As 1 of 12 agencies within the Department of Health and Human Services, AHRQ supports research that helps people make more informed decisions and improves the quality of health care services. AHRQ was formerly known as the Agency for Health Care Policy and Research.

Content: Report database, web resources

# Institute for Clinical Evaluative Sciences (ICES) Ontario health care system. www.ices.on.ca

Provides an in depth examination of various aspects of health care delivery in Ontario such as access, outcomes, utilization patterns, screening and treatment modalities, and technology. Topics range from drugs and diagnostic technologies to human resources and waiting lists.

**Centre for Health Evidence** - How to Use an Article about Therapy or Prevention

# www.cche.net/usersguides/therapy.asp

Based on the Users' Guides to Evidence-based Medicine and reproduced with permission from JAMA. (1993;270(21):2598-2601) and (1994;271(1):59-63). Copyright 1995, American Medical Association.

# Effective Public Health Practice Project – EPHPP (Systematic reviews and summary statements of effectiveness of public health interventions)

www.hamilton.ca/phcs/ephpp

#### Centre for Evidence-based Medicine

#### www.cebm.utoronto.ca

The goal of this website is to help develop, disseminate, and evaluate resources that can be used to practise and teach EBM for undergraduate, postgraduate and continuing education for health care professionals from a variety of clinical disciplines. This site also serves as a support for the book entitled, <a href="Evidence-based Medicine: How to practice and teach EBM">Evidence-based Medicine: How to practice and teach EBM</a> by David L. Sackett, Sharon E. Straus, W. Scott Richardson, William Rosenberg, and R. Brian Haynes.

# Real world evaluation approach

www.realworldevaluation.org

Chapters from the original book Bamberger, M., Rugh et L. Mabry

## Logic models

Promotion Santé Suisse

Modèle de classification de résultats –utile pour les modèles logiques

www.gesundheitsfoerderung.ch/common/files/knowhow/tools/N107713 Ergebnis modell fr.pdf

University of Wisconsin : Unité de développement et d'évaluation des programmes

www.uwex.edu/ces/pdande/evaluation/evallogicmodel.html

The Treasury Board of Canada Secretariat (TBS) Centre for Excellence for Evaluation (CEE)

www.tbs-sct.gc.ca/eval/tools outils/RBM GAR cour/Enh/module 02/module 02 f.asp

W.K. Kellogg foundation: Using logic models to bring together planning evaluation and action: Logic model development guide:

www.wkkf.org/Pubs/Tools/Evaluation/Pub3669.pdf

Mixed Methods Evaluations MM evaluations: User-Friendly guide to Mixed Methods Evaluations at the US National science foundation website

www.nsf.gov/pubs/1997/nsf97153/start.htm

Legal framework of the evaluation function in Québec

The *Public Administration Act* <u>www.tresor.gouv.qc.ca</u> management framework centered on results and the priority is granted to the services for the citizens.

The Act regarding health services and social services (7) and the Public Health Act (8) define the legal responsibilities for the Ministry and its network in evaluation matters.

The most recent document is the **Ministry of Health and Social Services'** *Evaluation Policy* of 2003 (<a href="www.msss.gouv.qc.ca">www.msss.gouv.qc.ca</a>). This policy was developed to support the MHSS in its evaluation function.

#### At the level of the MHSS, there are several committees and working groups:

The Comité de direction (CODIR) and the Comité de gestion du réseau (CGR) are the ministerial bodies that identify the evaluation priorities that define the strategic orientation of the **The Direction de l'évaluation de la recherche et de l'innovation (DERI)** action plan.

The Direction de l'évaluation de la recherche et de l'innovation (DERI) and The Direction générale de la planification stratégique, de l'évaluation et de la gestion de l'information (DGPSEGI) are responsable of evaluation policies, strategies and action plans.

The *Direction générale de la santé publique* has an evaluation framework for its National Public Health Program in collaboration with the  $D\acute{E}RI$ ; it manages also a Public Health Subsidy Program the PSSP, to carry out research and evaluation projects.

The Groupe de coordination inter-régies-MSSS en évaluation (CIME) is attached to the Comité de concertation et de coordination en planification et en évaluation (CCCPE) created by the Network Management Committee.

**ERIC's Assessment and Evaluation Resources** 

Australasian Evaluation Society

**European Evaluation Society** 

American Institutes for Research

Center for Mental Health Services Knowledge Exchange Network

**Cochrane Collaboration** 

Elena Kuzmina, Evaluation /Research PO, PHD, SERC te
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**American Institutes for Research** ARIAssociates: Action Evaluation and Case Study Papers **BJA Evaluation Website CDC Evaluation Working Group** Community Toolbox: Community Building Tools DOE: Education Program Evaluation Evaluation Exchange, Harvard Family Research Center Evaluation for Learning: Greater Kalamazoo Eval. Project Newsletters Flashlight Project: Evaluation of Educational Uses of Technologies Free Management Library: Evaluations and Research Methods <u>Grantmakers Evaluation Network Recent Publications on Evaluation</u> HIV InSite: Evaluating HIV Prevention Programs **Human Services Research Institute** 

National Evaluation Data Services

NSF: Online Evaluation Resource Library

	Elena	Kuzmina,	Evaluation	/Research	PO,	PHD,	SERC tean
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The Measurement Group Evaluation & Dissemination Center

# **Studies and On-line Reports**

W.K.Kellogg Foundation

Worldbank's Economic Development Institute Evaluation Unit

# **Assessment, Measurement, and Instruments**

NSF: Online Evaluation Resource Library

Outcomes and satisfaction measurement tools

Outcome Measure Menu: Measurement Tools for Prevention Specialists

PAR Psychological Assessment Resources

Performance Assessment Links in Science (PALS)

Quality of Life Assessment in Medicine CD-ROM - Marcello Tamburini, GLAMM Interactive

Survey Research Center

The Measurement Group: Evaluation/Research Tools

### **Software**

Free Statistical Software Packages compiled by John Pezzullo

Links: Text analysis software (Harald Klein)

Statistical Services Software Resources

AnSWR Analysis Software for Word Records

Assessment Systems Corporation: Psychometric Software

CDS/ISIS by UNESCO

Concept Systems Inc. (CSI)

DataDesk Data Analysis Software by Data Description, Inc.

**Endnote: Bibliography Management** 

EPI-INFO, EPI-MAP, SSS1, Centers for Disease Control

EPI-META Meta-analysis Software, Centers for Disease Control

EZ-Text Qualitative Software Program -- Centers for Disease Control

FACETS: Many-Facet Rasch Analysis

General Social Survey Resources, Queens College

**IDAMS by UNESCO** 

Inspiration: Visual Thinking and Learning Tool

Interactive Statistical Calculation Pages

JH Associates: Internet Survey Management Software

**NCSS Statistical Software** 

NUDIST -- Qualitative Solutions and Research (QSR)

Polyform Web Forms Construction Kit by O'Reilly Software

PowerTab Survey Software by Power Knowledge Software

Psychological Assessment Resources, Inc.

**Psychometrics** 

QDATA, QSTATS, QSearch, Queens College

Question Mark Software for Computerized Testing, Assessment & Surveys

R Interactive Statistical Data Analysis

SAS Institute

SDA: Survey Document and Analysis

SPSS Inc. - Statistical Product & Service

Stata Corp. - Statistical Software for Professionals

Statistica by StatSoft Inc.

Statistics.com: Links to Statistical Software

Survey Said by Marketing Masters

Survey Solutions for the Web by Perseus

SurveySuite for Online Surveys by InterCom

SurveyTracker by Training Technologies Inc.

SurveyWin by Raosoft

TestPilot Testing and Assessment on the Web

WWW Survey Assistant from S-Ware

## **Tools and Products**

Multimedia Development Tools: Analysis, Design, Production, & Evaluation

Elena Kuzmina, Evaluation /Research PO, PHD, SERC team

GAO Thesaurus: Evaluation

Innonet Toolbox www.innonet.org